

Standards Division Fines Stores For Excessive Price-Scanning Errors In Four Counties

By Administrator

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RALEIGH, (SGRToday.com) - They made the mistakes in Johnston, Mecklenburg, Mitchell and Wake counties, and now excessive price-scanning errors are costing several retailers cold hard cash.

The state's Standards Division conducts periodic, unannounced inspections of a business' price-scanner system to check for accuracy between the prices advertised and the prices that ring up at the register. If a store has more than a 2 percent error rate on overcharges, inspectors discuss the findings with the store manager and conduct a more intensive follow-up inspection at a later date. Undercharges are also reported, but do not count against a store.

Following are stores that paid civil penalties in the third quarter of 2014:

Dollar General #8456 at 1130 South Pollock St., Selma paid a total of \$3,402.50 in civil penalties. An initial inspection in January found an error rate of 8 percent, based on four overcharges in a 50-item lot. A second inspection in March found an error rate of 2.33 percent, based on seven overcharges in a 300-item lot. The store paid \$367.50 in civil penalties. A follow-up inspection in June found an error rate of 6.33 percent, based on 19 overcharges in a 300-item lot. The store paid \$3,035 in civil penalties. In August, the store was re-inspected and passed with a 2 percent error rate.

CVS #3185 at 1533 South Blvd., Charlotte, paid \$1,735 after failing a re-inspection in August. The inspection found an error rate of 3 percent, on nine overcharges in a 300-item lot. The store was assessed and paid \$1,735 in civil penalties and will be re-inspected. The store previously failed inspections in March, April and June.

CVS #2562 at 115 West Arrowood Road, Charlotte, paid \$660 in civil penalties. An initial inspection in July found an error rate of 6 percent, based on three overcharges in a 50-item lot. A second inspection in August found an error rate of 4 percent, based on 12 overcharges in a 300-item lot. The store was assessed and paid \$660 in civil penalties and will be re-inspected.

CVS #1632 at 9628 Rea Road, Charlotte, paid \$705 in civil penalties. An initial inspection in August found an error rate of 6 percent, based on three overcharges in a 50-item lot. A second inspection in September found an error rate of 2.67 percent, based on eight overcharges in a 300-item lot. The store was assessed and paid \$705 in civil penalties and will be re-inspected.

Super Target #2132 at 12830 Walker Branch Drive, Charlotte, paid \$1,350 in civil penalties. An initial inspection in August found an error rate of 5 percent based on five overcharges in a 100-item lot. A second inspection in September found an error rate of 2.33 percent, based on seven overcharges in a 300-item lot. The store was assessed and paid \$1,350 in civil penalties and will be re-inspected.

Target #762 at 9531 South Blvd., Charlotte, paid \$2,775 in civil penalties after failing a re-inspection in July. The inspection found an error rate of 3.67 percent based on 11 overcharges on a 300-item lot. The store was assessed and paid \$2,755 in fines. The store

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previously failed inspections in November 2013, January, March and May. The store was re-inspected in September and passed.

Walgreens # 5761 at 4701 South Blvd., Charlotte, paid \$1,935 in civil penalties. An initial inspection in May found an error rate of 8 percent, based on four overcharges in a 50-item lot. A second inspection in June found an error rate of 3.33 percent, based on 10 overcharges in a 300-item lot. The store was assessed and paid \$1,935 in civil penalties and passed re-inspection in August.

Ingles #33 at 125 Greenwood Road, Spruce Pine, paid \$1,935 in civil penalties. An initial inspection in May found an error rate of 4 percent, based on four overcharges in a 50-item lot. A second inspection in June found an error rate of 3 percent, based on nine overcharges in a 300-item lot. The store was assessed and paid \$1,935 in civil penalties and passed re-inspection in August.

Family Dollar #445 at 505 Plaza Circle, Garner, paid \$1,785 in civil penalties. An initial inspection in July found an error rate of 4 percent, based on four overcharges in a 100-item lot. A second inspection in August found an error rate of 3.33 percent, based on 10 overcharges in a 300-item lot. The store was assessed and paid \$1,785 in civil penalties, and passed re-inspection in October.